



208.756.3959
wro@wildernessriver.com
wildernessriver.com

TO DO LIST [timeline of pre-trip tasks]

Everything you need to do to prepare for the river: insuring your trip, making payments and signing the required paperwork on time, getting your information to us, and securing accommodations and transportation for before and after your trip.

AS SOON AS POSSIBLE

» **PURCHASE TRIP INSURANCE:** We strongly suggest purchasing a trip insurance policy to protect your vacation investment as your trip fare is non-refundable. There are many types of travel insurance to choose from. We've included a list of providers on the next page, along with a copy of the WRO cancellation policy.

» **MAKE HOTEL RESERVATIONS:** Read the Trip Logistics document, which can be found by following the link in your confirmation e-mail. This document includes a detailed pre and post-trip itinerary and contact information for recommended lodging. Secure accommodations for before and/or after your trip.

3-5 MONTHS BEFORE

» **TRANSPORTATION:** Book any flights for your trip and arrange for any other necessary transportation and/or vehicle shuttles. Refer to the Trip Logistics document for details.

» **READ THE FAQs AND PACKING LIST:** All documents relating to your trip can be found by following the link in your confirmation e-mail. Please review the Frequently Asked Questions (FAQs) and packing list to help ensure you have everything you'll need for your trip. Should you have any questions that aren't covered, give us a call at 208.756.3959 or send an e-mail to wro@wildernessriver.com and we will be happy to assist you.

45 DAYS BEFORE YOUR TRIP

» **MAKE YOUR FINAL PAYMENT:** The last installment of your trip payment is due 45 days prior to departure (though you may pay earlier than that if you wish). Your invoice balance can be paid online with a credit card or by mailing a check to:

Wilderness River Outfitters
3 Goodman Lane
Salmon, ID 83467

» **COMPLETE YOUR ONLINE REGISTRATION:** Your registration will provide us with essential details such as dietary restrictions/allergies, emergency contacts, boat & activity preferences, and pertinent medical information. To complete your registration online, follow the link in the confirmation e-mail you received after placing your reservation and click "Start Registration."

» **SIGN THE ACKNOWLEDGEMENT OF RISK:** Each guest must sign this form to participate in a WRO trip. Follow the link in your confirmation e-mail and click "Sign Forms" to sign electronically. If you have a minor (17 and younger) traveling with you, ALL LEGAL GUARDIAN SIGNATURES ARE REQUIRED TO SIGN ON BEHALF OF THE MINOR.

» **PHYSICAL CONDITIONING:** You are signed up on an active and participatory outdoor adventure. As our guest, you can do as much or as little as you would like, but you will enjoy your trip more if you have a decent level of physical fitness.

» **OBTAIN YOUR FISHING LICENSE:** For those that will be fishing, make sure you have purchased a fishing license for the dates you will be on the river. This can be done online or at a sporting goods store when you arrive.



TRAVEL INSURANCE

There are many travel insurance companies out there to choose from. Each offers different packages with varied levels of coverage for trip cancellation due to unforeseen circumstances. Some offer “cancel for any reason” coverage that will let you claim cancellation benefits even for reasons not covered in the base policy. You may want to shop around a bit to see what’s right for you. We’ve included some companies below to get you started:

AIG Travel Guard

travelguard.com

877.485.1095

Seven Corners, Inc

sevendcorners.com

800.335.0611

Travelex Insurance Services

travelexinsurance.com

800.228.9792

John Hancock Insurance Agency

johnhancocktravel.com

866.888.7803

USI Affinity Travel Insurance Services

select.travelinsure.com

800.937.1387

WRO CANCELLATION POLICY

Deposits and credit card fees are non-refundable. If notice of cancellation is received more than 45 days prior to your trip departure date, you may apply your deposit to another trip with availability in the same season without penalty. Cancellations 45 days or less before the trip are non-refundable.

Operating quality trips is a costly operation with no margin for losses resulting from late cancellations. The space you reserve is held for you and this may mean turning others away. Each trip is planned for the number of reserved spaces, guides scheduled, and rafts, vehicles, and other equipment assigned. We understand that things come up and plans sometimes need to change because of extraneous circumstances. The best way to protect your financial investment is to purchase a short-term travel insurance policy that will cover your losses on non-refundable trip costs in the event of an unexpected cancellation. We strongly recommend purchasing a policy from one of the many providers that exist.

Canceled Trips: WRO reserves the right to cancel a trip due to insufficient reservations, weather, or water conditions. In such cases, a full refund for the trip is given. If possible, we will offer the option of a different or comparable type trip.